

Introduction and Overview

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Creating the Right Environment

- Pleasant workspace
 - ∘Keep desk clear
 - Keep paperwork organized
 - $\circ \text{Take}$ time to clean



Creating the Right Environment • Ergonomics are important • To help focus: oMake sure chair provides support oKeep back straight oConsider monitor viewing angle oPay attention to body

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Creating the Right Environment • Frequent stretching • Ideas: • Deep breathing • Shoulder roll • Head turn • Arm whirl • Calf stretch

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BACK UP AWAY



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Goal Setting	-
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Goal Setting	
Make goals motivational	
Set SMART goals Set them in writing	
Make an action plan	
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1. Make Goals Motivational	
Important starting point	
Value in setting and accomplishing Key in achieving set goals	
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Nake Goals Motivational Set goals that relate to high priorities Requires commitment Risk putting off what you need to do

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1. Make Goals Motivational

- Write down why valuable and important
- Ask:

 \circ If I were to share my goal with others, what would I tell them to convince them it was a worthwhile goal?"

• Use motivating value statements

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2. SMART Goals

Specific Measurable Achievable Relevant Timed



2. SMART Goals Specific • "Vague goals produce vague results" (Jack Canfield) • Clear about what you want • Where do you want to end up?

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2. SMART Goals

Measurable

- Crucial to track progress
- Include precise amounts, dates, % increases
- Be able to measure degree of success
- \bullet Need objective measuring system to stay on track and be motivated

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2. SMART Goals

Achievable

- Challenging but not unrealistic
- Resist setting goals that are too easy
- Achieve the right balance



2. SMART Goals Relevant • Define core values and purpose • Relevant to the direction you are going • Consistent with each other

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2. SMART Goals

Timed

- Need deadline
- Subconscious mind begins to work
- Know when to celebrate success

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3. Set Goals in Writing

- Makes goal real and tangible
- No excuse for forgetting
- Use "will" not "would like to" or "might"
- Frame goal statement positively
- Post your goals so visible

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4. Make an Action Plan

- Need to refine steps that need to occur
- Writing a goal alone does not make it happen
- Specific steps helps achieve goals
- Especially important if long-term goal

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Stick With It

- Ongoing activity
- Build in reminders to keep on track
- Set time to review goals
- Action plan can change
- Make sure relevance, value and necessity remain high

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Prioritizing Your Goals

- Requires mental energy and effort
- Focus on most important goals
- Choose goals with greatest impact
- Identify what you must give up



Evaluating and Adapting

- Circumstances can change
- When milestones reached, consider if change needed
- Questions to ask :
 - OWhat percentage have I achieved so far?
 - OAm I on track? Why or why not?
 - $\circ \text{Are}$ updates to my action plan required?
 - $\circ \mbox{Do}$ steps need to be added, changed or removed?
 - oWhat is my next step?

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Task Management

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The Power of Routines

What is a Routine? • Random House Dictionary: "Any practice, or pattern of behavior regularly performed in a set manner."

Establishing Routines

Three steps to build:

 Identify task
 Identify time and/or trigger
 Identify sub-tasks

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PROUTINES: ODO not require us to predict how we will feel OInstead ask us to determine how we will act Non-complicated



Establishing Routines	
Identify Task	
Identify Time and/or Trigger	
Identify Sub-Tasks	

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Personal Routines

- Business and personal overlap
- \bullet Sleep, meals, and exercise form building blocks
- Without stable foundation productivity efforts not as successful
- Ideas related to personal routines:
 - $\circ \mathsf{Sleep}$
 - $\circ \mathsf{Meals}$
 - o Exercise

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Professional Routines

- Helps maximize time in office
- Ideas related to business routines:
 - OSpecific time to check email and news
 - o System for maintaining your task tracking system
 - $\circ\operatorname{Perform}$ tasks in an organized, routine manner
 - $\circ\operatorname{Plan}$ next day before you leave

Tips for Establishing Routines

- Spend time identifying what you do
- Know what you want, why you want it and be determined to get it
- Be willing to experiment
- When something works build on it
- Plan a small number of tasks
- Does not matter if you break your routine, just start again

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Scheduling Yourself

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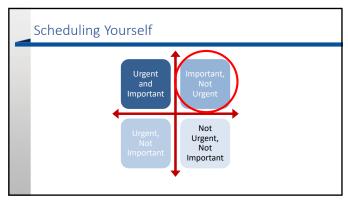
Scheduling Yourself

- Routines and rituals form framework of the day o Unexpected issues can arise
- When scheduled can deal with unexpected

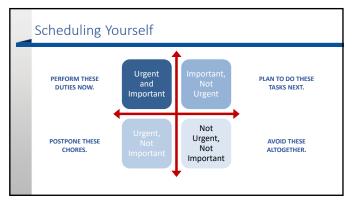
Scheduling Yourself

- Know what has to get done and in what priority
- Start with a master list
- ○Each day, break down into smaller tasks
 Use your calendar, Notes app on your phone or other tools
- Allocate between what is urgent and important

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Scheduling Yourself

- Schedule important tasks
- Give yourself more time than you need
 - oBlock off the time in your calendar
 - oTurn off your notifications
 - OLet calls go to voice mail
 - oShut your office door
 - OStrictly adhere to start time

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Scheduling Yourself

- Deconstruct large projects into smaller, bite-sized projects
- Delegate effectively
- Be strict with deadlines, but flexible
- Always have a backup plan!
- Allow for extra time when dealing with external parties

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Keeping Yourself on Top of Tasks



Keeping Yourself on Top of Tasks

- Keep adjusting plan to stay in control of time
- Ideas to help keep you on track

2, 5 or More Minute Rule

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Two-Minute Rule

- Schedule "knock-off" time
- If can do a task in less than two minutes, do it
 - OQuick replies to e-mails
 - Accept a meeting invitation
 - ○Book a meeting
- Stick to the time limit

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Five-Minute Rule

- If stuck on a task, hit a roadblock or not finishing
 Set aside 5 minutes per hour until hit desired progress point
- Stick to the time limit



More-Minute Rule • Back to scheduling approach • Book time to get it done • Do it!

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More-Minute Rule

- Projects require "many" minutes or responsible for an ongoing tasks
- Need time to just think, brainstorm and be creative
- Set aside dedicated "creative" time
- Critical to set aside time to work on "dream projects"

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More-Minute Rule

- Set aside a large chunk of time per week, per month, per quarter oEnough time to get something done
- Book this time in your calendar months in advance
- Creative times are sacred
- Read linked article in Resources section



More-Minute Rule

- Shut the door
- Turn off your phone
- Do not allow interruptions
- Get started
- Work out of the office

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Taking Stock

- Recognize when need to take stock
- List of all outstanding tasks
- Identify three most important and make a priority
- \bullet Start work on the most critical item
- Other ideas:
 - ○Take a 10-minute break
 - $\circ \, \mathsf{Play} \, \, \mathsf{on} \, \, \mathsf{your} \, \, \mathsf{phone} \, \,$
 - $\circ \textbf{Change locations}$
 - oCall someone non-work related

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Taking Stock

- Five C's:
 - $\circ \underline{\textbf{C}} \textbf{alm yourself}$
 - ∘Create a list
 - $\circ \text{Add}$ each item to your $\underline{c} \text{alendar}$
 - \circ Identify the main $\underline{c} oncerns$ for today
 - \circ Start on most $\underline{c}\textsc{ritical}$ item



Tackling New Tasks	
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Tackling New Tasks

- Important to create a plan to get off on a good start
- Techniques to tackle new to-do items

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Getting Started

- Basic information:
 - $\circ \text{What}$ is the date I will start this task?
 - oWhat is the deadline?
 - $\circ\mbox{What}$ are the major things that need to be completed?
 - $\circ \textbf{What work has already been completed?}$
 - ols anyone else involved?
 - $\circ \textbf{What obstacles might be encountered?}$
 - OWhat are the milestones?



Evaluating and Adapting

- For medium to large sized tasks, incorporate milestones
 - $\circ \mbox{Review}$ plan, determine what is working or not working and adjust
- Other signs time to review plan:
 - o Falling further behind
 - $\circ \text{Not motivated}$
 - oPlan is not right
 - Major changes

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Personal Productivity

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Virtual Workspace

- Consider virtual workspace
- Keep virtual desktop like real desk
 Organized and clutter free
- Organize Start menu
- Customize toolbars



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Virtual Workspace

- Organize computer files in a logical manner
- Use folders and sub-folders for electronic files
- Use operating system or search program features o Keywords, tags, jump lists and virtual folders

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Scheduling Archive and Clean-Up

- Clean up and archive files regularly
- Set a consistent date
- Calendar reminder
- Cost to keeping client files on hand

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Scheduling Archive and Clean-Up

- Paper files
 - $\circ \mbox{Review}$ working paper and reference files
 - OMove old items to archive files
 - $\circ \textbf{Label and store consistently}$
- Electronic files
 - o E-mail archive features
 - $\circ\,\mbox{Move}$ to CD, DVD or external storage area
 - $\circ \operatorname{Perform} \ \operatorname{backup} \ \operatorname{of} \ \operatorname{entire} \ \operatorname{system}$
- Review archived files



Managing Email

- Handle in batches at regularly scheduled times of day
- Set aside time to catch up on emails and clear inbox
 - oStick to schedule
 - ODo not become distracted
 - o Focus on getting inbox cleaned out
 - oIf not completed during designated time frame
 - Extend
 - Reschedule
 - Wait until next e-mail session

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Managing Email

- Take immediate action to keep as clear as possible
- One approach:
 - $\circ \mbox{\it Read}$ it, and then file or delete it
 - $\circ \, \text{Reply}$ to it and then file it
 - $\circ \mathsf{Delete}\:\mathsf{it}$
 - o Forward it and file it
 - $\circ \mathsf{Mark} \ \mathsf{it} \ \mathsf{for} \ \mathsf{follow}\text{-}\mathsf{up}$
- The 4-D's: Do, Delete, Defer or Delegate

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Managing Email

- 2-Minute Rule
 - $\circ \mbox{If can respond in less than two minutes, do so then delete$
- File other emails as follows:
 - o@action
 - o@waiting
 - o@read
 - ${\circ}\, @we binars$

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Managing Email

- Use your email programs to their fullest:
 - oCustom folders
 - o Rules to move emails
 - ○Colored flags
 - \circ Integrated task, calendar, and contact management systems
 - oJunk mail filtering

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Handheld Devices

- Ideas to manage:
 - $\circ \mathsf{Turn} \; \mathsf{off} \; \mathsf{notifications} \\$
 - $\circ\mbox{\rm Give}$ your number to essential people only
 - $\circ \mbox{Use}$ your office line and forward when appropriate
 - OSet device aside at your desk
 - oTurn it off if possible (or at least to DND)
 - oSchedule time to use

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Procrastination

- Biggest obstacle to being productive
 - $\circ\operatorname{Delaying}$ a task that should be a priority
- Ability to overcome procrastination has biggest impact on being productive



Why We Procrastinate

- No clear deadline
- Inadequate resources
- Task feels overwhelming
- Don't know where to begin
- An unpleasant task

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Overcoming Procrastination

- Be single-minded
- Discipline to begin immediately
- Start with big task first
- \bullet Resist temptation to start with easy task



	Bringing It All Together
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	Productivity is being able to do
	things that you were never
	able to do before.
	- Franz Kafka
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	Bringing It All Together
	Even if you are on the right track,
	you'll get run over if you just sit there.
	- Will Rogers

